



FleetCarma C2
Device Installation
Instructions:
Smart Fortwo

These instructions are a guide for installing FleetCarma C2 Devices. If you require additional support, or have questions, please do not hesitate to contact our Program Support Team.

Program Support

Email: smartchargenewyork@fleetcarma.com

Toll-free: 1-(800)-975-2434

Hours of Operation: 9am-5pm ET, Mon-Fri



CONS-C2-INS-SCNY-S42

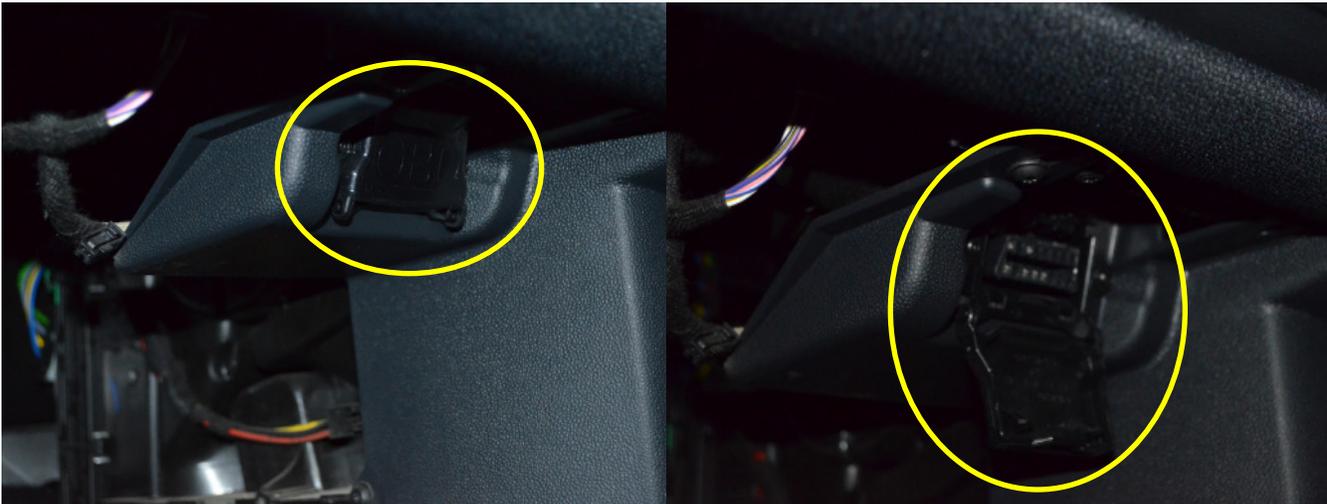
FleetCarma C2 Device Smart Fortwo Installation

Step 1: Activate

Take the blue C2 box and look for the Activation Key and C2 ID on the sticker. The C2 ID is also located on the C2 device. [Create a SmartCharge Rewards™ account](#) online at smartchargerewards.fleetcarma.com and enter the key and ID to activate your C2 and link it with your account.

Step 2: Install the C2 Device

- A. Remove the C2 Device from its box. Retain the box for future reference to the C2 ID number and Activation Code.
- B. Turn on the vehicle.
- C. Locate the OBD II port in your vehicle. The OBD II port is located under the steering wheel, above the gas pedal. The port has a protective black cover over it. Flip the cover down.
- D. Connect the C2 to the OBD II port, and press firmly to ensure a secure connection.



Step 3: Confirm Operation

Ensure that the LED lights are indicating the C2 device is working:

- A solid Orange LED indicates the device is receiving power.
- A solid Blue LED indicates the device is successfully communicating data. It may take some time for the solid blue light to appear if the cell signal is weak.

	LED Sequence	What does it mean?
Status		Unit is functioning; correctly.
		Unit is receiving power and is running internal checks.
		Unit is not receiving power - contact FleetCarma Support.
Network		Unit is successfully connected to FleetCarma.
		Unit is attempting to establish a wireless connection with FleetCarma.

If one or both LEDs do not light up after installation, follow these steps:

1. Ensure vehicle is started (vehicle ready to drive).
2. Remove the C2 device, wait for 10 seconds, and clip it back in.
3. LEDs still not lit correctly? Contact FleetCarma Support at:
smartchargenewyork@fleetcarma.com or 1-800-975-2434

If the orange LED is solid, and the blue LED is either solid or flashing, you have successfully completed the installation.

Done!